



What is wastewater?

The regional wastewater treatment plant is vital to protecting public health and the environment. The treatment plant removes human waste, chemicals, grease, and other contaminants that are put in our sanitary sewer system. The water goes through a series of mechanical, biological, and chemical processes before being released into the Willamette River. Discharging clean, healthy water into the river is essential to communities downstream that rely on the river for drinking water.

All properties connected to the public wastewater system pay wastewater fees. Eugene provides local wastewater collection services, and the Metropolitan Wastewater Management Commission (MWMC), a partnership of Lane County and the cities of Eugene and Springfield, operates the regional wastewater collection and treatment facilities.

How wastewater fees are used every year:

Local and regional wastewater fees pay for the collection and conveyance of wastewater through nearly 850 miles of wastewater lines and for the operation and maintenance of wastewater treatment facilities.

- Operate and maintain 31 pump stations (27 local, 4 regional)
- Inspect/clean almost 390 miles of wastewater lines per year
- **Treat over 12 billion gallons of wastewater per year**
- Conduct more than 28,000 water quality tests
- Process 2,500 dry tons of biosolids per year
- Invest in capital improvements
- **Meet water quality regulations to protect the environment**

City Fees on EWEB Bill

The City of Eugene adopts and administers the stormwater and wastewater service fees. EWEB acts only as the City's billing agent per City Charter.

Typical Residential Monthly Bill

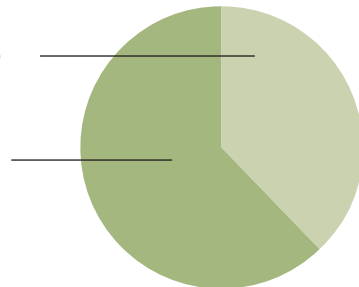
(assumes 5,000 gallons monthly usage)

Basic Charge (MWMC):	\$15.16
Flow-Based Fee (MWMC):	\$15.08
Total Regional Fee:	\$30.24
Local Flow-Based Fee:	\$15.10
Total Monthly Fee:	\$45.34

Use of Wastewater Fees

Local Wastewater Collection Costs 39%

Regional Treatment System Costs 61%



Wastewater fees

Wastewater Flow-Based Fee (per 1,000 gallons) (proposed to be effective July 1, 2023)

Service Category	Residential	Commercial/Industrial Customers				
		Low Strength 400*	Medium Strength 800*	High Strength 1,200*	Very High Strength 1,600*	Super High Strength > 1,600*
MWMC (regional)	\$3.016	\$4.055	\$5.906	\$8.381	\$10.863	\$13.339
City of Eugene (local)	\$3.020	\$3.020	\$3.020	\$3.020	\$3.020	\$3.020
Total	\$6.036	\$7.075	\$8.926	\$11.401	\$13.883	\$16.359

*Combined biochemical oxygen demand and suspended solids in milligrams per liter (mg/L)

What is stormwater?

Stormwater is runoff from hard surfaces in urban areas that must be channeled to prevent flooding, protected or treated to remove contaminants, and finally returned back to our rivers.

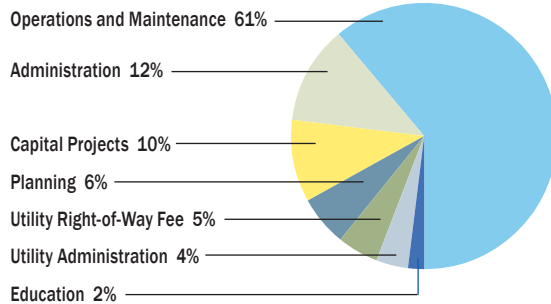
Water from your roof or lawn picks up oil from cars, sediment, bacteria, grease, and other chemicals associated with urban life. Instead of going into the ground—nature’s filter—those contaminants are carried through our storm pipes and go directly into the Amazon Creek or Willamette River.

To help protect our valuable clean water resources and to meet strict water quality regulations set by the Oregon Department of Environmental Quality, Eugene’s City Council adopted a stormwater management plan (SWMP) in 1993 that provides the framework for assessing all properties in Eugene for the cost of managing this system.

Keeping Water Clean

With more than 170,000 people in Eugene, there are a lot of extra contaminants funneled to the river from impervious (non-porous) surfaces. City staff use stormwater fees to help mitigate contaminants of the runoff by providing services such as street sweeping, removing sediment from the storm drain system, and building and maintaining rain gardens. A functioning stormwater system also reduces the risk of flooding.

Use of Stormwater Fees



How stormwater fees are used every year:

- Clean over 8,500 catch basins and curb inlets
- Collect and recycle over 12,000 cubic yards of leaves
- Eliminate illegal discharges and spills into the stormwater system
- Sweep more than 30,000 curb miles of streets
- Provide stormwater education to students in both school districts
- Protect, restore, and maintain streams, rivers, and wetlands
- Plant over 600 trees along local streams and rivers
- Maintain 468 public rain gardens
- Oversee more than 1,500 private rain gardens
- Remove garbage from streams and the banks of the Willamette River
- Improve rainfall runoff management in developed areas
- Replace public drywells to protect groundwater quality
- Administer clean water regulations for construction sites, industries, and new development
- Plant, preserve, and maintain street trees and median vegetation
- Monitor water quality in our local waterways through sampling and data analysis

The average residential customer pays \$17.03 per month, and larger properties pay more.

For More Information

Stormwater and Wastewater Fees

Utility Administration Office: 541-682-4900

Stormwater Programs and Services

Stormwater Public Education and Outreach: 541-682-2739

System Maintenance and to Report a Spill: 541-682-4800

Wastewater Programs and Services

Local Wastewater Collection System Maintenance: 541-682-4800

Regional Wastewater Treatment Facilities and Services: 541-682-8600

Stormwater fees

Stormwater Monthly Fee Schedule (proposed to be effective July 1, 2023)

Fees for residential stormwater customers are based on the size of the building footprint. Footprint is the combined square footage of the garage/carport and the first floor of the home.

User Category ¹	Small Residential ²	Medium Residential ³	Large Residential ⁴	Commercial/Industrial
Rate Components:				
Impervious Surface	\$8.64	\$13.92	\$4.80 per 1,000 sf	\$4.80 per 1,000 sf
Street-Related	\$2.40	\$ 2.40	\$2.40	\$1.71 per 1,000 sf
Administrative (per account)	\$0.71	\$ 0.71	\$2.24	\$2.24
Total Monthly Fee	\$11.75	\$17.03	Varies	Varies

¹Duplex rates are modified, based on the building footprint and building configuration

² Building footprint is equal to or less than 1,000 square feet (sf).

³ Building footprint is greater than 1,000 sf and less than 3,000 sf.

⁴ Building footprint is 3,000 sf or greater

Users may qualify for reduced stormwater fees if the quantity of stormwater discharge to the public system is reduced or the quality impact is reduced through on-site stormwater treatment.



Public Works

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